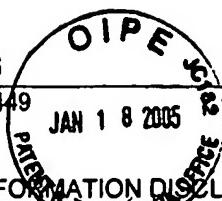


P24306.P06



Sheet 1 of 1

FORM PTO-1449 JAN 18 2005 <i>PATENT & TRADEMARK OFFICE</i>	U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No. P24306	Application No. 10/736,690
INFORMATION DISCLOSURE STATEMENT APPLICANT (Use several sheets if necessary)		Applicant Javier B. ARELLANO et al.	
		Filing Date December 17, 2003	Group 2178 2174

U.S. PATENT DOCUMENTS

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EXAMINER *Brandi Price*

DATE CONSIDERED 2/5/2007

*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

FORM PTO-1449	U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No. P24306	Application No. 10/736,690
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)		Applicant Javier B. ARELLANO et al.	
		Filing Date December 17, 2003	Group 2174

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PATENT & TRADEMARK OFFICE

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
<i>BP</i>		5 6 6 6 4 0 0	09/09/97	MCALLISTER et al.			
<i>BP</i>		6 0 5 2 6 9 3	04/18/00	SMITH et al.			
<i>BP</i>		6 1 6 1 1 3 0	12/12/00	HORVITZ et al.			
<i>BP</i>		6 6 1 8 7 1 5	09/09/03	JOHNSON et al.			

FOREIGN PATENT DOCUMENTS

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FORM PTO-1449		U.S. Department of Commerce Patent and Trademark Office				Atty. Docket No. P24306	Application No. 10/736, 690	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)						O I P E JUL 01 2004 RECEIVED U.S. PATENT AND TRADEMARK OFFICE 20040701		
						Applicant Javier B. ARELLANO et al		
						Filing Date December 17, 2003	Group 2178 2174	

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER			DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
BP		6	4	0	5	1	5	9	06/11/02 BUSHEY et al
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		5	1	1	5	5	0	1	05/19/92 KERR
		5	2	0	4	9	6	8	04/20/93 PARTHASASATHI
		5	2	0	6	9	0	3	04/27/93 KOHLER et al
		5	2	6	3	1	6	7	11/16/93 CONNER. Jr. et al
		5	2	9	9	2	6	0	03/29/94 SHAIO
		5	3	2	7	5	2	9	07/05/94 FULTS et al
		5	3	3	5	2	6	9	08/02/94 STEINLICHT
		5	3	8	8	1	9	8	02/07/95 LAYMAN et al
		5	4	2	0	9	7	5	05/30/95 BLADES et al
		5	4	9	5	5	6	7	02/1996 IIZAWA et al
		5	5	1	9	7	7	2	05/21/96 AKMAN et al
		5	5	3	5	3	2	1	07/09/96 MASSARO et al
		5	5	3	7	4	7	0	07/16/96 LEE
		5	5	6	1	7	1	1	10/01/96 MULLER
		5	5	8	6	0	6	0	12/1996 KUNO et al
		5	5	9	4	7	9	1	01/14/97 SZLAM et al
		5	6	0	0	7	8	1	02/04/97 ROOT et al
		5	6	1	5	3	2	3	03/1997 ENGEL et al
		5	6	5	7	3	8	3	08/12/97 GERBER et al
		5	6	5	9	7	2	4	08/1997 BORGIDA et al
		5	6	8	4	8	7	2	11/04/97 FLOCKHART et al
Y		5	7	1	0	8	8	4	01/20/98 DEDRICK
BP		5	7	2	7	9	5	0	03/1998 COOK et al

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER			DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER	<u>Brandon Parr</u>	DATE CONSIDERED	<u>2/5/2007</u>
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FORM PTO-1449		U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No. P24306	Application No. 10/736, 690
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)		JUL 01 2004 SJC PATENT & TRADEMARK OFFICE		
		Applicant Javier B. ARELLANO et al	Filing Date December 17, 2003	Group 2178 2174

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER							DATE	NAME	CL ASS	SUBCLASS	FILING DATE IF APPROPRIATE
BP	5	8	0	6	0	6	0	09/1998	BORGIDA et al			
	5	8	4	8	3	9	6	12/1998	GERACE			
	5	8	8	4	0	2	9	03/1999	BRUSH, II et al			
	5	9	9	1	7	3	5	11/1999	GERACE			
	6	3	8	9	4	0	0	05/14/02	BUSHEY et al			
	5	6	8	4	8	7	0	11/1997	MALONEY et al			
	5	8	2	5	8	6	9	10/1998	BROOKS et al			
	5	9	0	3	6	4	1	05/1999	TONISSON			
	5	9	2	3	7	4	5	07/1999	HURD			
	5	9	5	3	4	0	6	09/1999	LARUE et al			
	6	0	4	4	3	5	5	03/2000	CROCKETT et al			
	6	1	3	4	5	3	0	10/2000	BUNTING et al			
	6	1	6	3	6	0	7	12/2000	BOGART et al			
	6	1	7	3	0	5	3	01/2001	BOGART et al			
	4	3	1	0	7	2	7	01/12/82	LAWSER			
	4	6	9	4	4	8	3	09/15/87	CHEUNG			
	4	9	2	2	5	1	9	05/01/90	DAUDELIN			
	5	3	3	5	2	6	8	08/02/94	KELLY, JR. et al			
	5	4	7	9	4	8	8	12/26/95	LENNIGN et al			
BP	5	5	0	0	7	9	5	03/19/96	POWERS et al			
	5	5	3	0	7	4	4	06/25/96	CHARALAMBOUS et al			

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		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES	NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

BP	1	Kelly, "From Intelligent Call Routing to Intelligent Contact Management," Call Center Solutions, v19, n3, Sep. 2000;
	2	"Call Center Roundup," Teleconnect, Dec. 1998.
	3	"Call Centers: sales, service and competitive advantage," Canadian Business, v70, n2, Feb. 1997.
	4	Foster, "Advanced Definity call centers: Working for you and your customers," AT&T Technology, v9, n2, Summer 1994;

EXAMINER Branson Park DATE CONSIDERED 2/5/2007

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FORM PTO-1449		U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No. P24306	Application No. 10/736, 690
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)		JUL 01 2004 U.S. PATENT & TRADEMARK OFFICE ST. LOUIS	Applicant Javier B. ARELLANO et al	
			Filing Date December 17, 2003	Group 2178-2174

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER							DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
BP		5	5	3	3	1	0	7	07/02/96	IRWIN et al			
		5	5	9	4	7	9	1	01/14/97	SZLAM et al			
		5	6	7	5	7	0	7	10/07/97	GORIN et al			
		5	7	3	4	7	0	9	03/31/98	DEWITT et al			
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		5	7	7	1	2	7	6	06/23/98	WOLF			
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		5	8	2	2	7	4	4	10/13/98	KESEL			
		5	8	2	5	8	5	6	10/20/98	PORTER et al			
		5	8	3	2	4	3	0	11/03/98	LLEIDA et al			
		5	8	7	0	3	0	8	02/09/99	DANGELO et al			
		5	9	4	3	4	1	6	08/24/99	GISBY			
		5	8	2	1	9	3	6	10/1998	SHAFFER et al			
		5	8	6	4	6	0	5	01/1999	KESHAV			
		6	3	5	3	6	6	1	03/2002	BAILEY, III			
		4	7	6	1	5	4	2	08/02/88	KUBO et al			
		5	5	8	6	2	1	9	12/17/96	YUFIK			
		5	6	6	8	8	5	6	09/16/97	NISHIMATSU et al			
		5	8	1	2	9	7	5	09/22/98	KOMORI et al			
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BP		5	8	3	2	4	2	8	11/03/98	CHOW et al			
BP		5	7	9	3	3	6	8	08/11/98	BEER			

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		DOCUMENT NUMBER							DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

BP	5	Card, S.K., et al., "The Psychology of Human-Computer Interaction", Hillsdale, NJ: Lawrence Erlbaum (1983);

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*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.		

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)				Applicant Javier B. ARELLANO et al	
				Filing Date December 17, 2003	Group 2178 2174

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER							DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
BP		6	3	8	9	5	3	8	05/2002	GRUSE et al			
		6	3	8	9	4	0	3	05/2002	DORAK et al			
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		6	2	3	6	9	9	0	05/2001	GELLER et al			
		5	7	4	0	5	4	9	04/1998	REILLY et al			
		5	2	3	2	4	5	2	06/1994	DICKMAN et al			
		5	8	8	9	9	9	2	04/30/99	KOERBER et al			
		6	5	6	4	1	9	7	05/2003	SAHAMY et al			
		6	4	1	1	6	8	7	06/2002	BOHACEK et al			
		6	3	4	9	2	9	0	02/2002	HOROWITZ et al			
		6	3	3	0	3	2	6	12/2001	WHITT			
		6	2	6	9	1	5	3	07/2001	CARPENTER et al			
BP		6	2	1	2	5	0	2	04/2001	BALL et al			

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		DOCUMENT NUMBER							DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO	
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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

BP	6	Hart, S.G., et al., "Development of the NASA-TLX (Task Load Index): Results of Empirical and Theoretical Research", In P.A. Hancock and N. Meshkati (Eds.), "Human Mental Workload". (pp. 139-183) Amsterdam: North-Holland (1988).
	7	John, B.E., et al., "Using GOMS for User Interface Design and Evaluation: Which technique?", ACM Transactions on Computer-Human Interaction, 3 (4). 287-319 (1996).
	8	Shingledecker, C.A., "Operator Strategy: A Neglected Variable in Workload Assessment", The American Psychological Association, Division 21 Symposium on Mental Workload Measurement: The Theory Application Interface, Montreal, Quebec, Canada: American Psychological Association (1980);
	9	Wei, Z.G., "Mental Load and Performance at Different Automation Levels", The Netherlands: Delft; University. Applicants particularly call the Examiner's attention to pages 28-38 of this document (1997)
BP	10	Wierwille, W.W., et al., "Recommendations for Mental Workload Measurement in a Test and Evaluation Environment", Human Factors, 35 (2), 263-281 (1993).

EXAMINER <i>Javier B. Arellano</i>	DATE CONSIDERED <i>2/5/2007</i>
*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT <small>(Use several sheets if necessary)</small>				Applicant Javier B. ARELLANO et al	
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EXAMINER INITIAL		DOCUMENT NUMBER						DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
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		5	5	8	6	1	7	1	12/1996	MCALLISTER et al		
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2003	/	0	0	2	6	4	0	9	02/06/03	BUSHEY et al		
		6	0	6	1	4	3	3	05/09/00	POLCYN et al		
		6	0	5	8	1	7	9	05/2002	SHAFFER et al		
		6	0	1	6	3	3	6	01/18/00	HANSON		
		5	7	2	9	6	0	0	03/17/98	BALHA et al		
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<i>BP</i>		5	3	1	1	4	2	2	05/10/94	LOFTIN et al		
<i>BP</i>		5	7	5	7	6	4	4	05/26/98	JORGENSEN et al		

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<i>BP</i>	1	1	Ameritech Corp., "Ameritech Phone-Based UI Standards: Dialogue Design", http://www.ameritech.com/corporate/testtown/library/standard/pbx4.html , 1998.
	1	2	InterVoiceBrite, Inc., "AgentConnect Call Center Platform Brochure", no date available.
	1	3	KELLNER A. et al., "PADIS – An automatic telephone switchboard and directory information system", <i>Speech Communication</i> , October 1997.
	1	4	CARPENTER et al., "Natural Language Call Routing: a Robust, Self-Organizing Approach," Lucent Technologies Bell Laboratories (1998).
	1	5	"Lucent Technologies announces trial of natural language call routing technology," a press release dated December 3, 1997.
<i>BP</i>	1	6	RICARDI G., et al., "A spoken language system for automated call routing," <i>1997 IEEE International Conference on Acoustics, Speech, and Signal Processing</i> , AT&T Bell Labs.

EXAMINER *Benjamin Park* DATE CONSIDERED *2/5/2007*

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FORM PTO-1449	U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No. P24306	Application No. 10/736, 690
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INFORMATION DISCLOSURE STATEMENT
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Applicant
Javier B. ARELLANO et al

Filing Date
December 17, 2003

Group
2178-2174

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER							DATE	NAME	CL ASS	SUBCLASS	FILING DATE IF APPROPRIATE	
BP		5	8	6	4	8	4	4	01/26/99	JAMES et al				
		6	0	5	8	1	6	3	05/02/00	PATTISON et al				
		6	0	6	7	5	3	8	05/23/00	ZORBA et al				
		6	0	9	9	3	2	0	08/08/00	PAPADOPoulos				
		6	1	2	8	3	8	0	10/03/00	SHAFFER et al				
		6	1	5	7	8	0	8	12/05/00	HOLLINGSWORTH				
		6	2	3	6	9	5	5	05/22/01	SUMMERS				
		6	2	8	2	4	0	4	08/28/01	LINTON				
		6	2	0	1	9	4	8	03/13/01	COOK et al				
2003	/	0	1	4	3	9	8	1	07/31/03	KORTUM et al				
		5	7	0	6	3	3	4	01/06/98	BALK et al				
		5	8	0	2	5	2	6	09/01/98	FAWCETT et al				
		5	9	9	9	6	1	1	12/07/99	TATCHELL et al				
		6	0	3	5	3	3	6	03/07/00	LU et al				
		6	0	8	8	4	2	9	07/11/00	GARCIA				
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		6	1	7	0	0	1	1	01/02/01	MACLEOD BECK et al				
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FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER							DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
BP	0	0	/	3	3	5	4	8	06/08/00	W.I.P.O			

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

BP 1 7 "ACD Learning Center Tutorial Series", ACD Call Center Online Learning Center,
BP http://www.call-center.net/ivr-series.htm.

EXAMINER Beach Finch DATE CONSIDERED 2/5/2007

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INFORMATION DISCLOSURE STATEMENT
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Applicant
Javier B. ARELLANO et al

Filing Date
December 17, 2003

Group
2178 2174

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
BP	2002	/ 0 1 3 3 3 9 4	09/19/02	BUSHEY et al			
		6 0 5 5 5 4 2	04/2000	NIELSEN et al			
		6 1 6 6 7 3 2	12/2000	MITCHELL et al			
BP		6 2 0 1 9 4 8	03/2001	COOK et al			
BP		6 4 4 8 9 8 0	09/2002	KUMAR et al			

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	1	9	"Products & Services - Interactive Voice Response (IVR)" Prairie Systems, http://www.prairiesys.com/PSI/p_s_interactive_sol.htm .
	2	0	"RVS Voice", iMessaging Systems, Inc., http://www.imessagingsystems.com/imsprods/rvsvoice/rvsvoice.htm .
	2	1	"What's Next in Interactive Voice Response", International Nortel Networks Meridian Users Group, < http://www.innmug.org/information/kirvan.html >, which was published in the December, 2000 issue of InnTouch;
	2	2	KOBAYASHI, K., "Information Presentation based on Individual User Interests," 1998, <u>Second</u> International Conference, IEEE, pp. 375-383;
	2	3	SGOUROS, N., "Dynamic Dramatization of Multimedia Story Presentations", 1997 ACM, pp. 87-94.
	2	4	MURTAUGH, M., "The Automatist Storytelling System," 1996 Massachusetts Institute of Technology, Masters Thesis.
	2	5	BROOKS, K. M., "Do Agent Stories Use Rocking Chairs: The Theory and Implementation of One Model for Computational Narrative," <u>Processings of the Fourth ACM International Multimedia Conference on Intelligent</u> <u>User Interfaces</u> , ACM Press 1996.
	2	6	MAYBURY, M., <u>Intelligent Multi-Media Interfaces</u> , AAAI/MIT Press, Cambridge, MA, 1993, Chapter 5: S.K. FIENER et al., "Automating the Generation of Coordinated Multimedia Explanations."
	2	7	SZEKELY, P., "Retrospective and Challenges for Model-Based Reasoning," USC Information Sciences Institute, Marina del Rey, CA, 1996.
BP	2	8	STANFILL, C., et al., "Toward Memory-Based Reasoning," <u>Communications of the ACM</u> , Vol. 29, NO. 12, ACM Press, December 1986.

EXAMINER Javier B. Arellano DATE CONSIDERED 2/5/2007

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)		<p style="text-align: center;">O I P E</p> <p>JUL 01 2004</p> <p>Patent & Trademark Office U.S. Patent and Trademark Office U.S. DEPARTMENT OF COMMERCE</p> <p>Applicant Javier B. ARELLANO et al</p> <p>Filing Date December 17, 2003</p> <p>Group 2178 2174</p>	

U.S. PATENT DOCUMENTS

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FOREIGN PATENT DOCUMENTS							
		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<i>BP</i>	2	9	ORWANT, J., "Doppleganger Goes to School: Machine Learning for User Modeling," MIT MS Thesis September, 1993.
	3	0	ORWANT, J., "For want of a bit the user was lost: Cheap User Modeling," <u>IBM Systems Journal</u> , Vol. 35, Nos. 3 & 4, pages 398-416, 1996.
	3	1	SHARDANAND, U., "Social Information Filtering for Music Recommendation," MIT MS Thesis, 1994
<i>V</i>	3	2	MAES, P., "From Animals to Animals 2" Proceedings of the Second International Conference on Simulation of <i>BP</i> Adaptive Behavior, MIT Media Laboratory 1992, Behavior Based Artificial Intelligence.

EXAMINER	<i>Bianca Park</i>	DATE CONSIDERED	2/5/2007
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FORM PTO-1449		U.S. Department of Commerce Patent and Trademark Office						Atty. Docket No. P24306		Application No. 10/736,690	
								OIA SEP 20 2004 PATENT & TRADEMARK OFFICE USPTO			
		INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)						Applicant Javier B. ARELLANO et al.			
								Filing Date December 17, 2003		Group 2178-2174	

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER						DATE	NAME		CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
BP	2001	/	1	4	8	6	3	08/16/01	WILLIAMS III				
	2002/	0	0	5	5	8	6	05/09/02	DUSEVIC et al.				
	2002/	0	1	9	6	2	7	12/26/02	BUSHEY et al.				
	2003/	0	1	5	6	1	3	08/21/03	MARTIN et al.				
	2004/	0	0	3	2	9	3	02/19/04	MILLS et al.				
	2004/	0	0	4	2	5	9	03/04/04	KNOTT et al.				
	2004/	0	0	0	6	4	7	01/08/04	MILLS et al.				
		4	9	3	0	0	7	05/29/90	FAN				
		5	1	8	1	2	5	01/19/93	RORVIG				
		5	3	7	1	6	7	12/06/94	FAN				
		5	6	3	3	9	0	05/27/97	FITCH				
		5	6	7	1	3	5	09/23/97	WILD et al.				
		5	8	2	2	3	9	10/13/98	NEWMAN				
		5	8	3	5	5	6	11/10/98	SMITH et al.				
		5	8	7	2	8	6	02/16/99	NORMILE et al.				
		5	8	7	3	0	6	02/16/99	BEAUMONT et al.				
		5	9	0	5	7	7	05/18/99	TATCHELL et al.				
		5	9	6	3	9	6	10/05/99	VOGEL				
		6	0	2	6	3	8	02/15/00	BARTON III et al.				
		6	0	3	2	1	2	02/29/00	GREEF et al.				
		6	0	3	5	2	8	03/07/00	ROFRANO				
		6	0	3	8	5	6	03/14/00	WICAL				
		6	0	5	8	4	3	05/02/00	SASSIN et al.				
		6	1	6	0	8	7	12/12/00	TATCHELL et al.				
BP		6	2	1	9	6	6	04/17/01	SHIOMI				

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER						DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES	NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER <i>Bianclor Park</i>	DATE CONSIDERED <i>2/5/2007</i>
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FORM PTO-1449		U.S. Department of Commerce Patent and Trademark Office		Atty. Docket No. P24306	Application No. 10/736,690
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)		SEP 20 2004 PATENT & TRADEMARK OFFICE		Applicant Javier B. ARELLANO et al.	
				Filing Date December 17, 2003	Group 2178-2179

U.S. PATENT DOCUMENTS

EXAMINER INITIALS		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
BP		6 2 3 0 1 9 7	05/08/01	BECK et al.			
		6 2 4 3 3 7 5	06/05/01	SPEICHER			
		6 2 4 9 5 7 9	06/19/01	BUSHNELL			
		6 2 7 8 9 7 6	08/21/01	KOCHIAN			
		6 2 8 9 0 8 4	09/11/01	BUSHNELL			
		6 2 9 2 9 0 9	09/18/01	HARE			
		6 2 9 6 3 7 6	10/02/01	KONDO et al.			
		6 3 0 8 1 7 2	10/23/01	AGRAWAL et al.			
		6 3 3 6 1 0 9	01/01/02	HOWARD			
		6 3 5 3 8 2 5	03/05/02	PONTE			
		6 3 5 7 0 1 7	03/12/02	BEREITER et al.			
		6 3 6 6 8 7 9	04/02/02	COXHEAD et al.			
		6 3 7 4 2 6 0	04/16/02	HOFFERT et al.			
		6 4 0 0 8 0 7	06/04/02	HEWITT et al.			
		6 4 0 5 1 4 9	06/11/02	TSAI et al.			
		6 4 0 5 1 7 0	06/11/02	PHILLIPS et al.			
		6 4 3 4 7 1 4	08/13/02	LEWIS et al.			
V		6 5 1 6 0 5 1	02/04/03	SANDERS			
BP		6 5 9 8 0 2 2	07/22/03	YUSCHIK			

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

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